

BillFlash is awesome!!! The uploading of information from Lytec to BillFlash goes seamlessly. I have been using BillFlash for only a few months, but this has saved our office many hours of stuffing envelopes. I have had nothing but great feed back from my clients as well.

A great feature is that BillFlash provides return envelopes in the statements. My clients have commented they feel that having the return envelopes included seem to have the patients paying faster. Another feature we find very helpful, is they check to see what the most updated address is for the patient. They will correct the address on the statement before sending it out. Then they provide you with the correct address, so you can update your files. Additionally, you can customize the statement for your individual needs such as payment options, for instance you can list the various credit cards accepted.

In closing, I have one more comment regarding BillFlash that we find very beneficial. They provide you with ample space to write complete notes that are printed on the statements. This gives you the capability of adding detailed notes on the statement to avoid many of the patient phone calls, as they know exactly why they are getting the statement.

Sincerely,

Andrea Lenard  
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RE: BillFlash

I highly recommend the BillFlash patient statement billing system. There are multiple statement formats available, and the patients appreciate a statement that is easy to understand. I also like that I am able to post a personalized note on a specific date of service for an individual patient in the Lytec system. There is an option to bill out statements weekly, but still only billing the patient monthly. The patients also receive their statements with-in a couple of days from submission.

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